

PICC (Presubscribed Interexchange Carrier Charge)

Known PICC problems.

A) ISDN PRI

Qwest billing system is under-billing ISDN PRI quantities. Qwest is in the process of correcting this error with a system enhancement. There is no estimated completion date at this time.

B) ISDN PRI – PIC NONE

Qwest is currently not billing PICC for ISDN PRI with a PIC of “none”. Qwest is in the process of correcting this error with a system enhancement which will be implemented by the 3rd Quarter of 2001.

C) Inward Only Trunks

While the FCC Order clearly allows charging of inward only trunks, Qwest is currently not billing this category due to system problems. There is no estimated correction date at this time.

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Quantities of PICC billed

Many of the billing claims on PICC, are disputes about the numbers of PICC charges (numbers of End User customers). The RSS database is a reflection of the Qwest central office switch. Since the “snapshot” of RSS data is taken on the first of each month, there can only be one interstate PIC per account as of that date.

End Users may change presubscribed carriers several times in a month, but responsibility for PICC billing is the IXC who is the PIC'd Carrier as of the extract date.